

The Executive Officer
Naba Diganta Industrial Township Authority
GN-20, Street No.21 Sector V, Salt Lake
Kolkata 700091

NDWML/12/2526/99
Date: 16th Mar 2026

Sub : Development and Management of Water Supply and Sewage System in PPP model at Naba Diganta Industrial Township Authority (NDITA), Sector V, Salt Lake, Kolkata: Revised user charges with effect from 1st Apr 2026

Ref : Clause No. 4.1.1 of User Agreement and Clause Nos. 7.2 of Development Agreement

Sir

With all your collaboration, we have successfully completed 15 (fifteen) years of commercial operation on 04/01/2011 and continue to excel in providing water supply and sewage utility services in NDITA command area at sector V, Salt Lake, Kolkata. In line with clause no. 4.1.1 of User Agreement also called as Tripartite Agreement between NDITA, NDWML and all our customers, the combined user charges shall be revised with effect from 1st April 2026.

As you are aware, upward revision of 10% after every five years from the project commercial operation date (i.e., 04/01/2011) is mentioned in clause no. 4.1.1 of User Agreement. This element had been kept in the agreement to meet the incremental operational cost over the years, which enables us to revise the user charges as per aforesaid reference of User Agreement.

Combined User Charge from 1 st Apr 2025	₹.39.08 per KL
Increase due to Contractual Terms (Cl. 4.1.1 of user agreement)	₹. 3.91 per KL
Combined User Charges from 1st Apr 2026 till further notification	₹.42.99 per KL

New User Charges of ₹.42.99 per KL (1000Liters) of water supplied shall be applicable with effect from the 1st April 2026. In the event of any statutory changes in taxes and/ or electricity tariff or purchase of water from NDITA/ KMDA, our User Charges will call for a revision in line with contractual provisions. This is for information please.

For Naba Diganta Water Management Limited


Kausik Chattopadhyay
Chief Executive Officer



CC: The President, Sector V Stakeholders' Association 

